

WPHCA'S HEALTH CENTER CONTROLLED NETWORK



HCCN

Health Center Controlled Network

YEAR 1 EXECUTIVE SUMMARY
AUGUST 1, 2022 – JULY 31, 2023

WPHCA's Health Center Controlled Network (HCCN) supported Health Center goals and priorities through individualized and group-level training and technical assistance (T/TA)

- **1,246** hours of individualized T/TA assistance from the WPHCA team
- **3,217** hours of group T/TA from the WPHCA team
- **36** group T/TA assistance events
- Over **\$200,000** invested into consulting, individualized projects, and group purchases.
- WPHCA received **\$162,500** in supplemental HCCN funding through a HRSA ARPA grant

WPHCA's HCCN invested in subject matter expertise through contracted consulting resources, providing over **1200 hours** of consulting resources for Health Centers.

WPHCA's HCCN currently contracts with the following consulting resources:

- Strategic Health Information Technology Advisor: Julie Huebner (Huebner HIT Services)
- Data & Reporting Consulting: Mitch Scoggins (Quality Data Consulting)
- PCMH Expertise: Karen Taubert (Comagine)
- Clinical & Value-Based Care Expertise: Dr. Art Jones (HMA)

WPHCA's HCCN is currently meeting or exceeding 50% of our 3-Year HCCN Goals set by HRSA!

Year 1

HCCN Highlights

- **New Participating Health Center:** Muslim Community and Health Center joined WPHCA's HCCN in December 2022 – welcome MCHC team!
- **Strengthening Cybersecurity Practices at Health Centers:** **9 Health Centers** completed a Security Risk Assessment (SRA) and/or a Breach Mitigation & Response Plan through a WPHCA facilitated group contract. WPHCA supported an RFP process and invested **\$45,000** to support costs for these projects.
- **Advancing Social Drivers of Health Data Collection:** In September 2022, WPHCA's Performance Excellence Committee (PEC) & WPHCA Staff hosted a Social Determinants of Health (SDOH) Summit, bringing together cross-cutting teams from Health Centers across Wisconsin to explore the current and future state of SDOH work. Following this meeting, the PEC set a goal for 100% of Health Centers to collect at least two SDOH data points from UDS Appendix D by December 31, 2023. In May 2023, WPHCA launched the SDOH Learning Collaborative to support Health Centers in achieving this goal – **12 Health Center teams** are participating.
- **New Peer Learning Networks:** WPHCA launched the OCHIN EHR Support Analyst Group & the OCHIN Reporting Analyst Group.
- **Supporting EHR Transitions:** Kenosha Community Health Center transitioned to OCHIN Epic & Wisdom in January 2023. Family Health Center of Marshfield is contracted to move to OCHIN Epic in Fall 2023. By the end of 2023, **11 Health Centers** in Wisconsin will be live on OCHIN.
- **Optimizing Azara DRVS:** WPHCA invested over **475 hours** in individualized T/TA for Health Centers on Azara DRVS and over **425 hours** in group T/TA. In March 2023, WPHCA hosted our annual "Azara DRVS Workshop" focusing on Using Area Deprivation Index Scores. HRSA identified this workshop as a Promising Practice.
- **Exploring Digital Health Literacy & Navigation:** WPHCA partners with Wisconsin Literacy, Inc. (WLI) to develop and pilot an assessment of digital health literacy and navigation practices at **3 Health Centers**. WPHCA and WLI presented findings of this assessment in April 2023 at the Toward One Wisconsin – Equity, Diversity, and Inclusion Conference.
- **Building Foundations for OCHIN Collaboration:** WPHCA finalized a MOU to work with OCHIN to better support Health Center collaboration in Wisconsin. WPHCA and Health Centers are exploring what structures we want/need to build to advance shared priorities related to OCHIN.
- **Tracking UDS+:** WPHCA is an active participant in HRSA's UDS+ Testing Cooperative (UTC) and is tracking and providing real-time feedback to HRSA on UDS+. WPHCA submitted formal comments on UDS+, highlighting Health Center concerns and continues to escalate concerns with HRSA leaders.

Looking Ahead to Year 2

HCCN Priorities

- **Support Digital Transformation:** WPHCA will host a Pre-Fall Learning Conference Session focused on health information technology and data, “Surfing the Wave of Digital Transformation: Navigating Data Tsunamis, Preparing for Innovation, and Learning from our Wipeouts!”
- **Provide Azara DRVS Training and Technical Assistance Consulting & Coaching** to support Health Center optimization of DRVS and to meet data reporting and analysis needs.
- **Strengthen Cybersecurity & Patient Privacy:** WPHCA will continue to prioritize cybersecurity training and technical assistance, with a focus on environmental scanning and facilitating peer sharing on best practices.
- **Support Health Centers in preparing for UDS and UDS+:** WPHCA is closely monitoring updates to UDS and UDS+ and actively engaging with and escalating concerns to HRSA and other key vendors.
- **Prioritize Digital Patient Engagement:** WPHCA will continue to support Health Centers in adopting care models using digital technologies, optimizing tools, and monitoring regulatory and reimbursement policy landscape, with a focus on telehealth, remote patient monitoring, patient portals, and patient texting.
- **Advance Digital Inclusion Strategies:** WPHCA will provide training and technical assistance to support Health Center’s digital inclusion strategies, focusing on digital health literacy and navigation. WPHCA is also participating in the State of Wisconsin’s Digital Equity Stakeholder Group to monitor and inform funding opportunities related to digital inclusion.
- **Engage with state and national partners** to understand the evolving HIT landscape, develop value-added partnerships, and identify experts and innovations in the field. Apply learnings through group and individual training and technical assistance.
- **Support Health Center’s to optimize Health Information Technology, including:**
 - Strengthen WPHCA’s Capacity to support Health Centers on OCHIN by strengthening a partnership with OCHIN.
 - Support Health Centers transition EHRs.
 - Continue investment in Subject Matter Expertise and make consulting resources available to Participating Health Centers.



HCCCN

Health Center Controlled Network

This publication was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$1875000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.

2810 Crossroads Drive
Suite 2700
Madison, WI 53718
608-277-7477

Contact:
Molly Jones
Director of Health Information & Quality
mjones@wphca.org