WISCONSIN’S COMMUNITY HEALTH CENTERS

2021
For over 50 years, Health Resources and Services Administration (HRSA) supported Community Health Centers have provided comprehensive primary and preventive health care services, including medical, dental, behavioral health, and substance use care, plus connections to social services.

Community Health Centers are:

- Private or public not-for-profit organizations
- Located in or serving high need communities
- Governed by a patient-majority Board of Directors
- Providers of supportive services that promote access to health care
- Providers of services to everyone regardless of insurance status, with fees adjusted based on a patient’s ability to pay
- Responsible for meeting performance and accountability requirements and publicly reporting clinical and financial data
Access Community Health Centers  
Madison • Sun Prairie • Dodgeville
[accesscommunityhealthcenters.org]

Bridge Community Health Clinic  
Wausau • Antigo
[bridgeclinic.org]

Community Health Systems, Inc  
Beloit • Darlington | [chsofwi.org]

Family Health Center Of Marshfield, Inc  
Black River Falls • Chippewa Falls
• Ladysmith • Marshfield • Medford • Menomonie • Neillsville • Park Falls
• Rhinelander • Rice Lake
[familyhealthcenter.org]

Family Health/La Clinica  
Wautoma • Mauston • Beaver Dam
• Friendship • Stevens Point
[famhealth.com]

Gerald L. Ignace Indian Health Center, Inc  
Milwaukee | [gliihc.net]

Kenosha Community Health Center, Inc  
Kenosha • Silver Lake
[kenoshachc.org]

Lake Superior Community Health Center  
Superior • Duluth, MN • Carleton, MN
[lschc.org]

Lakeshore Community Health Care  
Sheboygan • Manitowoc • West Bend
[lakeshorecommunityhc.org]

Milwaukee Health Services, Inc  
Milwaukee | [mhsi.org]

N.E.W. Community Clinic  
Green Bay | [newcommunityclinic.org]

NorthLakes Community Clinic  
Ashland • Hayward • Iron River • Minong • Turtle Lake • Balsam Lake
• Washburn • Birchwood • Park Falls
• Lakewood • Oconto • White Lake
• Hurley • Eau Claire • Marinette
[northlakesclinic.org]

Outreach Community Health Centers  
Milwaukee | [orchc-milw.org]

Partnership Community Health Center  
Appleton • Oshkosh • Waupaca
[partnershipchc.org]

Progressive Community Health Centers  
Milwaukee | [progressivechc.org]

Scenic Bluffs Community Health Centers  
Cashton • Norwalk • Viroqua • La Crosse | [scenicbluffs.org]

Sixteenth Street Community Health Centers  
Milwaukee • Waukesha | [sschc.org]

Note: Map provides the primary care sites for Wisconsin’s Community Health Centers; most clinics also provide care at additional satellite locations.
BY THE NUMBERS

PATIENTS SERVED

- 10% SENIORS (>64)
- 34% CHILDREN (<19)
- 56% ADULTS (19-64)

278,894 TOTAL SERVED

SITES AND STAFF

- 2,695 Employees (FTE)
- 17 Community Health Center Organizations
- 208 Service Delivery Sites
PATIENT DEMOGRAPHICS

INCOME STATUS
(Annual income in 2021 for a family of 4 at 100% of the Federal Poverty Level is $26,500)

<table>
<thead>
<tr>
<th>Income Level</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>100% AND BELOW</td>
<td>58%</td>
</tr>
<tr>
<td>101-150%</td>
<td>14%</td>
</tr>
<tr>
<td>151-200%</td>
<td>7%</td>
</tr>
<tr>
<td>OVER 200%</td>
<td>6%</td>
</tr>
<tr>
<td>UNREPORTED</td>
<td>15%</td>
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</table>

INSURANCE STATUS

<table>
<thead>
<tr>
<th>Insurance Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>MEDICAID</td>
<td>59%</td>
</tr>
<tr>
<td>UNINSURED</td>
<td>15%</td>
</tr>
<tr>
<td>PRIVATE INSURANCE</td>
<td>16%</td>
</tr>
<tr>
<td>MEDICARE</td>
<td>10%</td>
</tr>
<tr>
<td>OTHER PUBLIC INSURANCE</td>
<td>&lt; 1%</td>
</tr>
</tbody>
</table>

RACE AND ETHNICITY

<table>
<thead>
<tr>
<th>Race and Ethnicity</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>WHITE</td>
<td>69%</td>
</tr>
<tr>
<td>BLACK/AFRICAN AMERICAN</td>
<td>17%</td>
</tr>
<tr>
<td>AMERICAN INDIAN/ALASKA NATIVE</td>
<td>2%</td>
</tr>
<tr>
<td>ASIAN</td>
<td>2%</td>
</tr>
<tr>
<td>HAWAIIAN/PACIFIC ISLANDER</td>
<td>&lt; 1%</td>
</tr>
<tr>
<td>MORE THAN ONE RACE</td>
<td>2%</td>
</tr>
<tr>
<td>UNREPORTED/DECLINED TO REPORT</td>
<td>9%</td>
</tr>
</tbody>
</table>

*Percentage of all races identifying as Hispanic or Latino

Data Source: 2021 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSCHC reported data.
SPECIAL POPULATIONS

- Individuals Experiencing Homelessness: 5,784
- Seasonal Agricultural Workers: 1,126
- Veterans: 3,308
- School-Based Patients: 3,857

MATERNAL HEALTH

- Deliveries: 868
- Pre-Natal Care Patients: 2,693
1,142,078
TOTAL NUMBER OF PATIENT VISITS

38% IN-CLINIC VISITS

866,671

48% VIRTUAL VISITS

162,740

PATIENT VISITS BY TYPE

38%

MEDICAL

48%

DENTAL

<1%

BEHAVIORAL HEALTH

47%

SUPPORTIVE SERVICES

3%

OTHER SERVICES

1%

Data Source: 2021 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSCHC reported data.
2021-2022 SPOTLIGHT: CHCs
ADAPTING & ALIGNING SERVICES

Health Centers established and updated mobile clinics to reduce barriers to care and meet patient need.

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- Health Centers continued to provide COVID-19 prevention and care services.

Tested over 31,000 people
Vaccinated over 33,000 people

Data Source: 2020 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSCHC reported data.
Located in Milwaukee, Muslim Community and Health Center (MCHC) strengthens the community and increases the well-being of its residents by providing health care services, social services, counseling, emergency assistance, educational and job-training programs.

Serving families across Jefferson, Dodge, and Walworth County, Rock River Community Clinic (RRCC) provides comprehensive and cost-effective health care services to ensure all community members have access to the care they need.

By increasing access to health care services, offering care at affordable costs, and assisting with healthcare navigation, RRCC works to create a healthier, more equitable, community.

Muslim Community and Health Center and Rock River Community Clinic received Health Center Look-Alike Designations in 2022

A Health Center Look-Alike provides comprehensive, culturally competent, quality primary health care services consistent with HRSA Health Center Program requirements.
Community Health Centers receive grant funding from HRSA, an operating division of the US Department of Health and Human Services, to support operations and provide sliding fee discounts to low-income, uninsured, and under-insured patients. In both 2020 and 2021, federal grant funding was higher than in past years due to the COVID-19 pandemic support. In addition to grant revenue, Community Health Centers receive revenue from patient care including self-pay, Medicaid, Medicare, and private insurance.

### PATIENT REVENUE (% Collected by Payor)

- **58%** Medicaid
- **18%** Private Insurance
- **27%** Self-Pay
- **9%** Medicare
- **6%** Other
- **62%** Federal Grants
- **3%** Foundation/Private Grants
- **2%** State & Local Grants

Data Source: 2020 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSCHC reported data.
In addition to medical care, all Health Centers provide access to dental and behavioral health care for their patients.

Many Health Centers have also further integrated their services through the use of innovative models of care like those that provide brief behavioral health interventions during medical visits or support medication and chronic disease management with a clinical pharmacist on the care team.
We envision a future where all individuals and communities in Wisconsin achieve their highest potential.

Our mission is to improve health through the work of Community Health Centers and their partners.