

2021

Community Health Systems, Inc

WISCONSIN'S COMMUNITY

HEALTH CENTERS



Wisconsin Primary Health Care Association

PROGRAM BACKGROUND

For over 50 years, Health Resources and Services Administration (HRSA) supported Community Health Centers have provided comprehensive primary and preventive health care services, including medical, dental, behavioral health, and substance use care, plus connections to social services.

Community Health Centers are:

- Private or public not-for-profit organizations
- Located in or serving high need communities
- Governed by a patient-majority Board of Directors
- Providers of supportive services that promote access to health care
- Providers of services to everyone regardless of insurance status, with fees adjusted based on a patient's ability to pay
- Responsible for meeting performance and accountability requirements and publicly reporting clinical and financial data



WI COMMUNITY HEALTH CENTERS



1 **Access Community Health Centers**
Madison • Sun Prairie • Dodgeville
accesscommunityhealthcenters.org

2 **Bridge Community Health Clinic**
Wausau • Antigo
bridgeclinic.org

3 **Community Health Systems, Inc**
Beloit • Darlington | chsowfi.org

4 **Family Health Center Of Marshfield, Inc**
Black River Falls • Chippewa Falls • Ladysmith • Marshfield • Medford • Menomonie • Neillsville • Park Falls • Rhinelander • Rice Lake
familyhealthcenter.org

5 **Family Health/La Clinica**
Wautoma • Mauston • Beaver Dam • Friendship • Stevens Point
famhealth.com

6 **Gerald L. Ignace Indian Health Center, Inc**
Milwaukee | gliihc.net

7 **Kenosha Community Health Center, Inc**
Kenosha • Silver Lake
kenoshachc.org

8 **Lake Superior Community Health Center**
Superior • Duluth, MN • Carleton, MN
lschc.org

9 **Lakeshore Community Health Care**
Sheboygan • Manitowoc • West Bend
lakeshorecommunityhc.org

10 **Milwaukee Health Services, Inc**
Milwaukee | mhsi.org

11 **N.E.W. Community Clinic**
Green Bay | newcommunityclinic.org

12 **NorthLakes Community Clinic**
Ashland • Hayward • Iron River • Minong • Turtle Lake • Balsam Lake • Washburn • Birchwood • Park Falls • Lakewood • Oconto • White Lake • Hurley • Eau Claire • Marinette
northlakesclinic.org

13 **Outreach Community Health Centers**
Milwaukee | orchc-milw.org

14 **Partnership Community Health Center**
Appleton • Oshkosh • Waupaca
partnershipchc.org

15 **Progressive Community Health Centers**
Milwaukee | progressivechc.org

16 **Scenic Bluffs Community Health Centers**
Cashton • Norwalk • Viroqua • La Crosse | scenicbluffs.org

17 **Sixteenth Street Community Health Centers**
Milwaukee • Waukesha | sschc.org

Note: Map provides the primary care sites for Wisconsin's Community Health Centers; most clinics also provide care at additional satellite locations.

BY THE NUMBERS

PATIENTS SERVED



SITES AND STAFF



2,695

Employees
(FTE)



17

Community
Health Center
Organizations



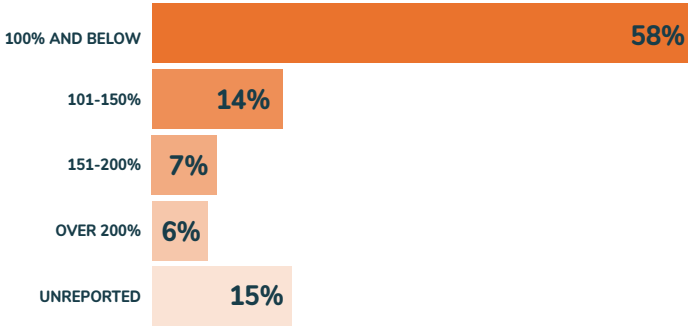
208

Service Delivery
Sites

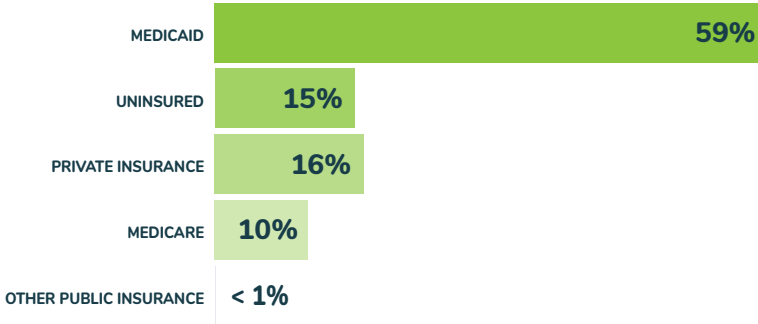
PATIENT DEMOGRAPHICS

INCOME STATUS

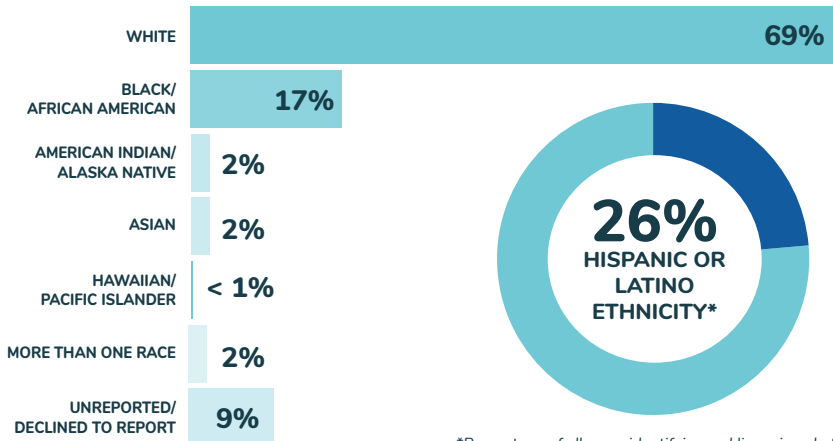
(Annual income in 2021 for a family of 4 at 100% of the Federal Poverty Level is \$26,500)



INSURANCE STATUS



RACE AND ETHNICITY



*Percentage of all races identifying as Hispanic or Latino

SPECIAL POPULATIONS



5,784

Individuals
Experiencing
Homelessness



1,126

Seasonal
Agricultural
Workers



3,308

Veterans



3,857

School-Based
Patients

MATERNAL HEALTH



868

Deliveries



2,693

Pre-Natal Care
Patients

PATIENT VISITS BY TYPE

1,142,078

TOTAL NUMBER OF PATIENT VISITS



866,671
IN-CLINIC VISITS



162,740
VIRTUAL VISITS

38%

MEDICAL



48%

38%

DENTAL



<1%

9%

BEHAVIORAL
HEALTH



47%

10%

SUPPORTIVE
SERVICES



3%

6%

OTHER
SERVICES

1%

2021-2022 SPOTLIGHT: CHCs

ADAPTING & ALIGNING SERVICES

Health Centers established and updated mobile clinics to reduce barriers to care and meet patient need



Health Centers continued to provide COVID-19 prevention and care services.



**Tested over
31,000 people**



**Vaccinated over
33,000 people**

Muslim Community and Health Center and Rock River Community Clinic received Health Center Look-Alike Designations in 2022

A Health Center Look-Alike provides comprehensive, culturally competent, quality primary health care services consistent with HRSA Health Center Program requirements



Muslim Community and Health Center



Rock River Community Clinic

Located in Milwaukee, Muslim Community and Health Center (MCHC) strengthens the community and increases the well-being of its residents by providing health care services, social services, counseling, emergency assistance, educational and job-training programs.



MCHC

Serving families across Jefferson, Dodge, and Walworth County, Rock River Community Clinic (RRC) provides comprehensive and cost-effective health care services to ensure all community members have access to the care they need.

By increasing access to health care services, offering care at affordable costs, and assisting with healthcare navigation, RRC works to create a healthier, more equitable, community.



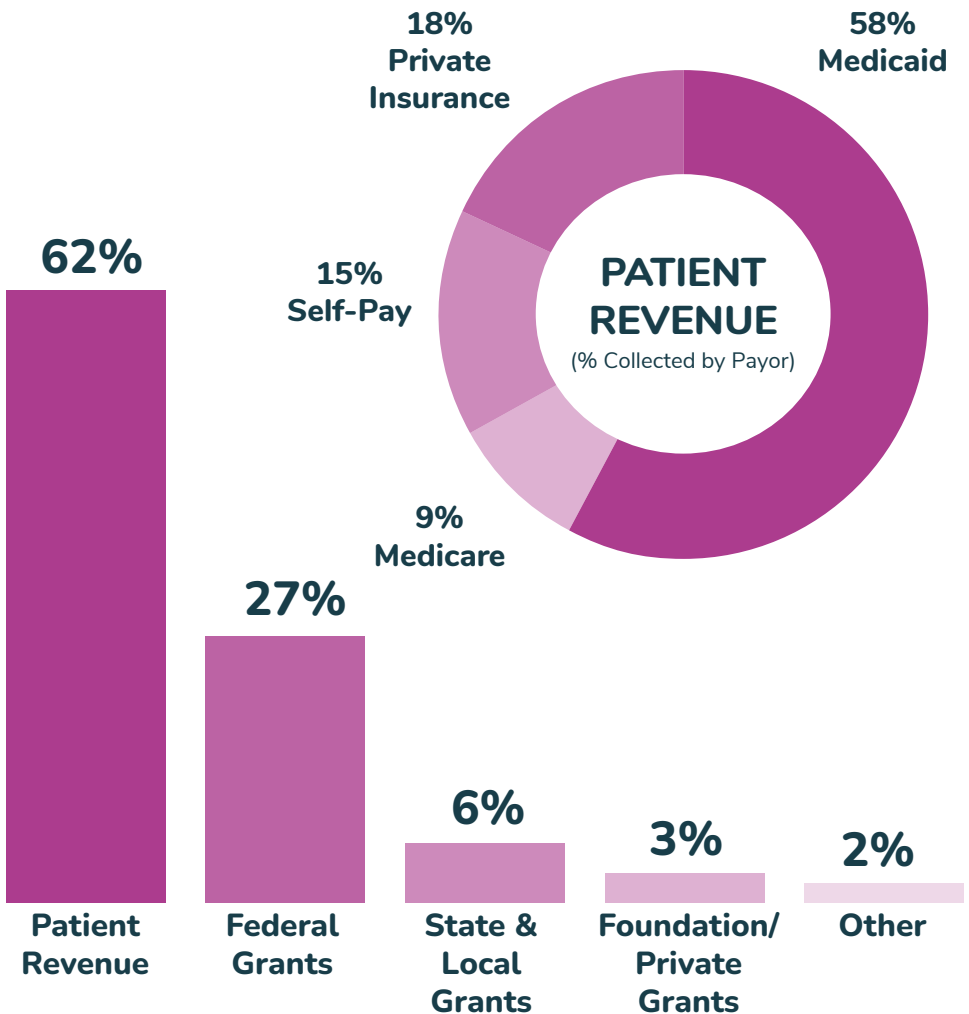
Muslim Community and Health Center



Rock River Community Clinic

REVENUE

Community Health Centers receive grant funding from HRSA, an operating division of the US Department of Health and Human Services, to support operations and provide sliding fee discounts to low-income, uninsured, and under-insured patients. In both 2020 and 2021, federal grant funding was higher than in past years due to the COVID-19 pandemic support. In addition to grant revenue, Community Health Centers receive revenue from patient care including self-pay, Medicaid, Medicare, and private insurance.



QUALITY OF CARE

12 Health Centers are certified as Patient Centered Medical Homes (PCMH)

Health Centers primarily hold recognition from three organizations: National Committee for Quality Assurance, Joint Commission and Accreditation Association for Ambulatory Health Care.

Research has shown that PCMH recognition increases health outcomes, improves health equity and lowers cost for patients and Health Centers. Completing the certification process ensures that the Health Center has met criteria related to quality and patient safety and measures against standards in quality improvement, risk management and care coordination.

Health Centers provide comprehensive, integrated primary care services to support their patients, including medical, dental and behavioral health.

In addition to medical care, all Health Centers provide access to dental and behavioral health care for their patients.

Many Health Centers have also further integrated their services through the use of innovative models of care like those that provide brief behavioral health interventions during medical visits or support medication and chronic disease management with a clinical pharmacist on the care team.



NorthLakes Community Clinic, Fall Learning Session 2022



Community Health Systems, Inc

We envision a future where all individuals and communities in Wisconsin achieve their highest potential.

Our mission is to improve health through the work of Community Health Centers and their partners.



WPHCA

Wisconsin Primary Health Care Association

wphca.org

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