WISCONSIN'S COMMUNITY HEALTH CENTERS 2020



Partnership Community Health Center Appleton, WI





COMMUNITY HEALTH CENTER PROGRAM BACKGROUND

For over 50 years, the Health Resources and Services Administration (HRSA)-supported Community Health Centers have provided comprehensive primary and preventive health care services, including medical, dental, behavioral health, and substance use care, plus connections to social services. Community Health Centers are:

- Private or public not-for-profit organizations
- Located in or serving high need communities
- Governed by a patient-majority Board of Directors
- Providers of supportive services that promote access to health care
- Providers of services to everyone regardless of insurance status, with fees adjusted based on a patient's ability to pay
- Responsible for meeting performance and accountability requirements and publicly reporting clinical and financial data



ACCESS COMMUNITY **HEALTH CENTERS** Madison | Sun Prairie | Dodgeville



4

5

6

BRIDGE COMMUNITY HEALTH CLINIC Wausau | Antigo | Merrill



COMMUNITY HEALTH SYSTEMS, INC

FAMILY HEALTH CENTER OF MARSHFIELD, INC Black River Falls | Chippewa Falls | Ladysmith | Marshfield | Medford | Menomonie | Neillsville | Park Falls | Rhinelander | Rice Lake | Minocqua

FAMILY HEALTH/LA CLINICA Wautoma | Mauston | Beaver Dam | Friendship | **Stevens Point**

GERALD L. IGNACE INDIAN HEALTH CENTER, INC Milwaukee





LAKE SUPERIOR COMMUNITY **HEALTH CENTER** Superior | Duluth, MN | Carleton, MN

WISCONSIN'S COMMUNITY HEALTH CENTERS

9

LAKESHORE COMMUNITY **HEALTH CARE** Sheboygan | Manitowoc

MILWAUKEE HEALTH

SERVICES, INC

Milwaukee

10



N.E.W. COMMUNITY CLINIC Green Bay

NORTHLAKES COMMUNITY 12 CLINIC

Ashland | Hayward | Iron River | Minong Turtle Lake | Balsam Lake | Washburn | Birchwood | Park Falls | Lakewood | Oconto | White Lake | Hurley

OUTREACH COMMUNITY HEALTH CENTERS Milwaukee

PARTNERSHIP COMMUNITY **HEALTH CENTER** Appleton | Oshkosh | Waupaca



(13)

14

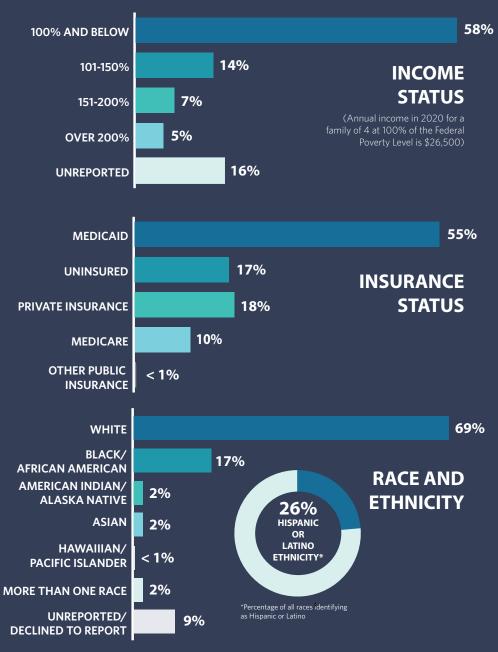
PROGRESSIVE COMMUNITY **HEALTH CENTERS** Milwaukee

SCENIC BLUFFS 16 **COMMUNITY HEALTH** CENTERS

Cashton | Norwalk | Viroqua | Sparta | La Crosse

SIXTEENTH STREET (17) **COMMUNITY HEALTH** CENTER Milwaukee | Waukesha

PATIENT DEMOGRAPHICS



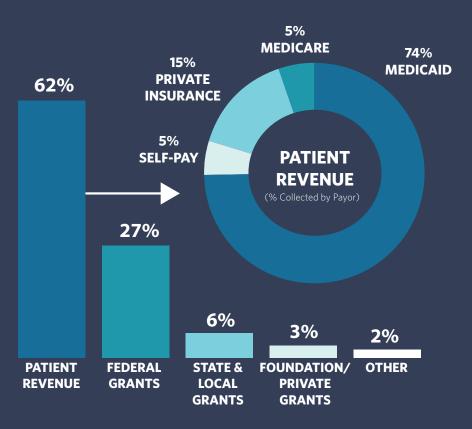
SPECIAL POPULATIONS



Data Source: 2020 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSCHC reported data.

REVENUE

Community Health Centers receive grant funding from HRSA, a division of the US Department of Health and Human Services, to support operations and provide sliding fee discounts to low-income, uninsured, and under-insured patients. In addition to grant revenue, Community Health Centers receive revenue from patients including self-pay, Medicaid, Medicare, and private insurance.



QUALITY OF CARE



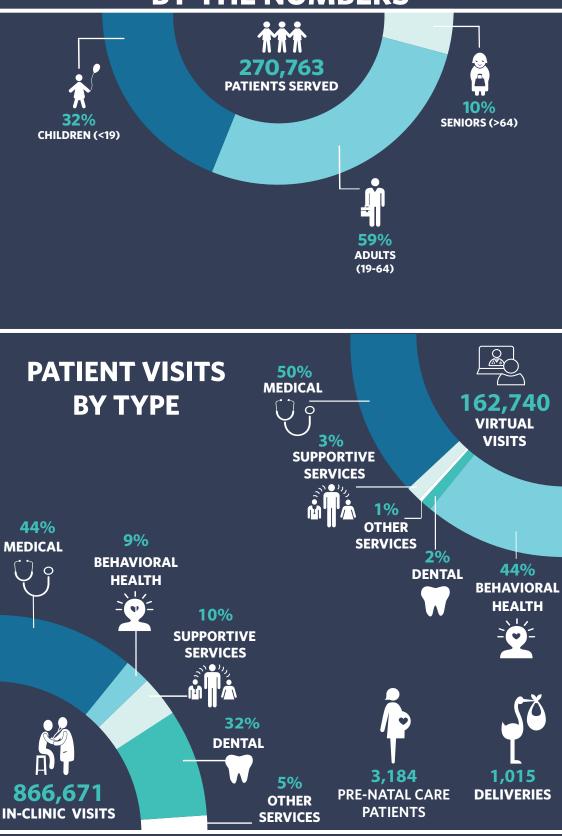
Wisconsin Health Centers, in 2020, were recognized as Patient-Centered Medical Homes (9 through NCQA, 2 through the Joint Commission, 2 through AAAHC, and through the Joint Commission, 2 through AAAHC, and 1 through the state of Minnesota)

of Wisconsin Community Health Centers use an Office of **100%** the National Coordinator for Health Information Technology-Certified Electronic Health Record (EHR)

100% of Wisconsin Community Health Centers engaged in quality improvement reporting and monitoring

Data Source: 2020 Health Center Proaram Uniform Data System (UDS). Includes 1/2 of LSCHC reported data.

COMMUNITY HEALTH CENTERS BY THE NUMBERS



Data Source: 2020 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSCHC reported data.

COMMUNITY HEALTH CENTERS: SITES AND STAFF



COMMUNITY HEALTH CENTER ORGANIZATIONS



SERVICE DELIVERY SITES 2,568 EMPLOYEES (FTE)

2020 SPOTLIGHT

WI Community Health Centers were responsive to the needs of patients and community members during global COVID-19 pandemic.



WI CHCs provided 48,615 COVID-19 Tests



Rapidly implemented virtual visit services, increasing visits from 2,365 to 162,740



This publication was supported by the Health Resources and Services Adminisration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$1,123,023. The contents are those of the author(s) and do not neccesarily represent the official views of,nor an endorsement, by HRSA, HHS or the U.S. Government.

Houghton Falls - Echo Dells, WI Photo Credit: Jeremy Oswald

The Wisconsin Primary Health Care Association

The mission of the Wisconsin Primary Health Care Association is to improve health through the work of Community Health Centers and their partners.

We envision a future where all individuals and communities in Wisconsin achieve their highest potential.



5202 Eastpark Blvd, Suite 109, Madison, WI 53718 www.wphca.org | 608.277.7477